

DEPOSIT AND WITHDRAWAL POLICY

Global Market Index LLC



Global Market Index LLC (hereinafter referred to as “Company” or “GMI”) is registered at Euro House, Richmond Hill Road, Kingstown, St. Vincent and the Grenadines.

Clients must read carefully and understand the conditions set out herein before proceeding with any monetary transaction.

ACKNOWLEDGEMENT

The Client acknowledges that they read, understood and accepted the Deposit and Withdrawal Policy as amended from time to time, in addition to any other information and/or policy and/or agreement available on the Company’s website (www.gmimarkets.com).

DEPOSITS AND WITHDRAWALS

- The Client acknowledges that GMI shall neither receive nor disburse Client’s funds in cash currency or cash equivalents. All transactions between Client and GMI shall be performed by methods provided by the Company. The Company does not accept funds and/or payments for any trading account via a third party and the Company will not proceed in any funding of a trading account unless the depositor’s name matches the name of the trading account holder.
- The Company actively complies with all anti-money laundering laws and regulations under all applicable domestic laws. On an ongoing basis, the Company shall review Clients’ account activity for evidence of suspicious transactions that may be indicative of money laundering activities. This review may include surveillance of:
 - (a) Money flows into and out of accounts.
 - (b) The origin and destination of transfers.
 - (c) Other activity outside the normal course of business.

- Upon the Company receiving an instruction from the Client to withdraw funds from the Client Account, the Company shall pay the said amount within the processing timeliness once, if the following requirements are met:
 - (a) The withdrawal instruction includes all necessary information;
 - (b) The instruction is to make a transfer to the account of the Client; and
 - (c) At the moment of payment, the Client's free margin exceeds the amount specified in the withdrawal instruction including all payment charges.
- Withdrawals will only be affected towards the Client. The Company has the right in its absolute discretion not to affect withdrawals to any other third party or account. The Company will not affect withdrawals to anonymous accounts.
- The Client accepts that the full amount of their first deposit will be returned by the Company to the Client, upon a withdrawal request, to the same bank account and/or credit card and/or electronic wallet account the Client used for their first deposit.
- The Client agrees that when making a deposit of a certain amount through a specific bank account and/or card and/or electronic wallet, will be obliged to withdraw the full amount of that specific deposit from that specific bank account and/or card and/or electronic wallet before using another withdrawal method.
- The Company reserves the right to decline a withdrawal request of the Client asking for a specific transfer method and the Company has the right to suggest an alternative.
- The Client accepts the fact that delays may occur for deposits and withdrawals requests to be processed if the Company and/or any other bank and/or card processor and/or electronic wallets service provider are unable to verify the information provided by the Client.
- **The Client agrees and consents that for purposes of complying with international laws, local authority, regulators and for smooth payment processing, the Company may share Client's personal information, including Client's ID, with the local authorities, regulatory bodies, and its Service Providers (including but not limited to, compliance ID verification service providers, local authorities, banks, credit card processors or other payment service providers).**
- The Client agrees that the Company has the right to charge the Client any service fee,

including deposit and withdrawal fees, charged by any bank and/or card processor and/or electronic wallets service provider, at any time and at the Company's sole discretion and without the consent of the Client.

- If the Client has any obligation to pay any amount to the Company which exceeds the Equity in the Client Account, the Client shall pay the excess amount immediately once the obligation arises.
- Where a payment is due to the Company by the Client but enough cleared funds are not yet credited to the Client Account, the Company shall be entitled to treat the Client as having failed to make a payment to the Company and to close out the Client's Open Positions, exercise other default remedies against the Client and exercise its rights under the Agreement.
- Account holder is required to monitor account regularly, and ensure that available margin exists in the account prior to submitting the request, as such withdrawal may have an impact on existing open positions or trading strategy used.
- The Client acknowledges and accepts that when their bank and/or card and/or electronic account currency is different from the deposit currency assigned and/or the currency of their trading account, the currency conversion will be performed by the bank and/or card processor and/or electronic wallets service provider of the Client, at the prevailing exchange rate of the day and fees might apply.
- The Client is fully responsible for the payment details given to the Company and the Company accepts no responsibility for the Client's funds, if the details provided by the Client are wrong.
- The Client acknowledges and agrees that the funding of the accounts by credit card is done directly from the company website. The Client understands and accepts that the name on the credit card must match the name of the Client on the account with the company and that any deposits that do not match the above description will be rejected.
- The Client accepts the advice of the Company for him to allow the visual contact of the 6 first and the last 4 digits of their card number only; and cover the CVV numbers of the back side of the card before sending a copy of their Card to the Company, for security purposes. The Client accepts that the rest of the information should remain

visible such as the card holder Name, Expiry Date and Bank Name.

- The Client acknowledges and accepts that all credit card transactions (deposits) are non-refundable and irrevocable. The Client accepts that, for the protection of both the Client and the Company, the Company may withhold orders that appear fraudulent for manual review and if necessary call the Client to confirm the order and if the Client cannot be reached within a reasonable period of time, the order may be cancelled.
- The Client agrees that in any case of the Company confirming a fraudulent deposit made by the Client through any deposit method, the Company has the right to refund the deposited amount and/ or apply a zero balance and equity to the trading account of the said Client and/ or close any trading account of the said Client and/ or deny the withdrawal of any profits and/ or the coverage of any loss and/ or waive any liability related to any loss of the Client and/ or reserve any legal right to take any legal action against the said Client at any jurisdiction.
- The Client further confirms and acknowledges that the right of the Chargeback shall not be permitted in cases when the Company has already executed a requested transaction.
- The Client confirms and acknowledges that due to the type of services and activities provided by the Company, the Client is not permitted to claim that the performance did not correspond to a written description so as to cancel the services. Should the Client request the Chargeback claiming that the performance did not correspond as per the Client's instruction, the Client confirms and acknowledges that the Company has the right to provide any relevant entity/person, with the required documentation in regards to such Client's account(s), in order to prove any transactions/allegation.
- The Client confirms and acknowledges that the Company will not be held responsible regarding any delays that may occur in regards to Credit Card(s) transactions, caused by third parties, during the process of such transactions, or due to any other laws/impediments given or made in any jurisdiction at such given time of any such transactions.
- In the event of a dispute related to Chargeback, the Client agrees that the Company has the right to withhold the Chargeback in a reserve until the dispute is finalized.

The Client understands and agrees that it may happen, as a consequence of the reserved Chargeback, that such Chargeback may reflect on any of the transaction(s) of the Client's account(s).

- The Client shall be liable for all and any costs paid to the credit card processor or bank(s), other parties, attorney's fees and other legal expenses, and the reasonable value of the time that the Company spent on the matter, incurred during the process of the dispute resolution.
- To the extent permitted by law, the Company may set off against the Balances for any obligation and liability of the Client, including without limitation any Chargeback amounts.
- The Client accepts that the Company has the right to apply any exceptions to the terms of this Policy at its sole discretion and for whatever reason and/or when such exceptions are considered at the opinion of the Company necessary and/or appropriate for the execution of such terms and/or when such terms are impossible to be executed for any reason and/or person.
- Please note this Policy cannot be exhaustive, and additional conditions or requirements may apply at any time due to regulations and policies, including those set in order to prevent money laundering. Please note any and all usage of the site and services is subject to the Client Agreement, as may be amended from time to time by GMI, at its sole discretion.